
TRIVANTAGE™ LIMITED WARRANTY – SOLAIR® Vertical Curtain

Trivantage's warranty obligations for this product are limited to the terms set forth below:

Trivantage, LLC ("TV") warrants this Solair® product against defects in materials and workmanship under normal and proper use within the specified period of coverage below ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, TV will either:

- (1) repair the frame, fabric or motor defect at no charge
- (2) replace the product with a product that is new, or
- (3) refund the purchase price of the product.

A replacement product or part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes TV's property. Parts provided by TV in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to TV and becomes TV's property.

COMPONENT WARRANTY PERIODS

Frame – Five (5) year limited warranty from date of original purchase: Frame includes all stainless steel, extruded and die cast parts used in the construction; not to include the fabric, motor and added electronic accessories.

Motor and Electronic Accessories – Five (5) year limited warranty from date of product manufacture: Motor and electronic accessories include awning motor and remote.

OBTAINING WARRANTY SERVICE

Please contact your retail store, which will send a Trivantage-authorized service technician to inspect and authorize the claim. They, in turn, will file a written claim with TV on your behalf providing proof of purchase for your claim to be processed.

EXCLUSIONS AND LIMITATIONS

TV assumes no liability for damage to the awning system and/or component parts caused by faulty installation, reinstallation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or TV installation manual. TV is not responsible for damage to any structure to which the awning is installed or attached, or to property or items located above, below or near the awning. This limited warranty does not cover damage from acts of God, ice, snow, hail, high winds, vandalism, neglect or improper use. This limited warranty does not cover frame degradation due to salt (corrosion, oxidation, rust and chipping or peeling of paint).